

Revocation right for consumers

(A 'consumer' is any natural person who concludes a legal transaction which, to an overwhelming extent, cannot be attributed to either his commercial or independent professional activities.)

Instructions for revocation

Revocation right

You have the right to revoke this contract within fourteen days without specifying any reasons. The revocation period is fourteen days with effect from the day of the conclusion of the contract.

To exercise your right of withdrawal, you must inform us (**Tom Klein, Max-Schmeling-Straße 2 C, 40597 Düsseldorf, telephone number: +498004368000, e-mail address: support@gentlent.com**) by means of a clear declaration (e.g. a letter sent by post, or an e-mail) of your decision to withdraw from this contract. You can use the attached model withdrawal form for this purpose, which is, however, not mandatory.

In order to safeguard the revocation period, it is sufficient that you send the notification about the exercise of the revocation right before the expiry of the revocation period.

Consequences of the revocation

If you revoke this contract, we shall repay all the payments, which we received from you, including the delivery costs (with the exception of additional costs, which arise from that fact that you selected a form of delivery other than the most reasonable standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received the notification about the revocation of this contract from you. We use the same means of payment, which you had originally used during the original transaction, for this repayment unless expressly agreed otherwise with you; you will not be charged any fees owing to this repayment.

If you have requested that the services for which the contract provides for the payment of a price should commence during the withdrawal period, you shall pay us a reasonable amount corresponding to the proportion of the services already provided up to the time when you notify us of the exercise of the right of withdrawal in respect of this contract compared to the total scope of the services provided for in the contract.

Criteria for expiry

The right of revocation does not apply to contracts for the provision of services in connection with leisure activities, if the contract stipulates a specific date or period for the provision of services.

The right of withdrawal shall expire, in the case of a contract for the provision of services which obliges the consumer to pay a price, upon the complete provision of the service, if the consumer has expressly agreed, before the provision of the service begins, that the entrepreneur will begin to provide the service before the end of the withdrawal period and has confirmed his knowledge that his right of withdrawal will expire upon the complete performance of the contract by the entrepreneur.

Specimen - revocation form

(If you wish to revoke the contract, please fill up this form and send it back to us.)

- To Tom Klein, Max-Schmeling-Straße 2 C, 40597 Düsseldorf, e-mail address: support@gentlent.com:
- I/we (*) herewith revoke the contract concluded by me/ us (*) regarding the purchase of the following products (*)/ the provision of the following service (*)
- Ordered on (*)/ received on (*)
- Name of the consumer(s)
- Address of the consumer(s)
- Signature of the consumer(s) (only in case of a notification on paper)
- Date

(*) Cross out the incorrect option.